

# Tech+Care

## Remote Support

POWERED BY HTREMOTE

**\$39<sup>.95</sup>** month (1 year commitment)

### Package Includes the following

- + Remote Support for any desktop, server, or network appliance
- + Priority service response
- + Response Time of 4 working hours or less
- + Discounted Remote Labor Rate charged in 1/4 hour installments
- + Access to Tech+Care Managed Services Portfolio
- + Emergency Server down coverage 1 per month
- + Free Base Network Analysis including Reports
- + Discounted Equipment Purchases
- + Free basic hardware and software consultation



All remote support services will be billed at a cost of 28.75 per 1/4 hour  
Conditions Apply, Please contact Sales for more details. \$100 one time setup fee applies

### Tech+Care Portfolio Options

- + Remote Monitoring 10 devices \$149 per month
- + Remote Monitoring & Management \$298 per month
- + Hosted E-mail Filter \$2.75 per user, per month
- + Hosted Web Filter \$4.80 per user, per month
- + Time Blocks 5,10,25,50,100 Options
- + Hardware Support Contract
- + Staffing 1/2 day \$340.00, Full Day \$680.00

Contact Customer Service for More Information



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